

What is a Medical Home?

According to the *Primary Care Physicians Association*, the medical home is best described as a model of primary care that is patient-centered, comprehensive, team-based, coordinated, accessible, and focused on quality and safety. It has become a widely accepted model for how primary care should be organized and delivered throughout the health care system, and is a philosophy of health care delivery that encourages providers and care teams to meet patients where they are, from the simplest to the most complex conditions. It is a place where patients are treated with respect, dignity, and compassion, and enables strong and trusting relationships with providers and staff. Above all, the medical home is not a final destination; instead, it is a model for achieving primary care excellence so that care is received in the right place, at the right time, and in the manner that best suits a patient's needs.

New West Physicians has been practicing evidenced-based medicine and providing patient-centered care since our inception in 1994. In 2013, we were named Patient Centered Medical Home (PCMH) Best Practice of the Year Award by the Colorado Academy of Family Physicians Foundation. In 2015, we were named the American Medical Group Association's (AMGA) Acclaim Award recipient, a recognition bestowed annually on a medical provider that is deemed a premier role model for other healthcare delivery organizations nationwide. New West Physicians is dedicated to providing:

Integrative Team Approach

Providers at New West Physicians are committed to providing excellent service, every patient, every time. Teams of physicians, nurse practitioners, physician's assistants, and staff work together to ensure patients are receiving the care they need. We understand the importance of addressing the whole person including physical and mental health care needs, prevention and wellness, acute care, and chronic care. Also, we have integrated Behavioral Health and Diabetes & Nutritional Centers as well as specialist and hospitalist care embedded within our organization.

Collaborative Care

Engaging patients in their health has been proven to increase patient satisfaction and improve patient health. At New West Physicians we engage patients through our Website, Social Media, E-Newsletter and through a Shared Decision Making process where patients can take an interactive course online to determine the treatment plan that they are most comfortable pursuing.

Coordinated Care

As Primary Care providers, we address all levels of care including urgent and emergency, specialty, hospital and post-hospital care and transition, skilled nursing facility, and palliative/end of life care. There is not a setting in which a patient would find themselves that New West Physicians would not be involved in to guide their care and to provide the highest quality of care available. Many of our offices provide early-morning, evening, or Saturday hours for your convenience. We encourage patients to call us first for after-hours care or access the website to see a list of preferred urgent care centers.